**GRUPO COPPEL
INTEGRITY PROGRAM**

GRUPO COPPEL'S REGULATORY COMPLIANCE POLICY

Coppel.

2022

GRUPO COPPEL´S REGULATORY COMPLIANCE POLICY

Grupo Coppel maintains a full commitment to legality and compliance with the highest standards of integrity, transparency and honesty.

Aware of the complexity that affects different departments of the business, the scope and responsibilities of the Regulatory Compliance Management are established and the Liaison Management is created to prevent and solve opportunities in the management processes.

DECISIONS:

Regulatory Compliance Management is responsible for:

- Identifying risks of regulatory non-compliance arising from expansion or operation.

- Knowing and validating the regulatory risk mitigation plans established by the responsible operational departments of the Organization.

- Recommend disciplinary measures according to the principles it deems appropriate, when follow-up is omitted, or when the action or omission of an employee results in regulatory risks for Grupo Coppel.

The Liaison Management Department is responsible for:

- Receiving, analyzing, managing and obtaining all those permits or licenses, including those of Civil Protection, filed with the competent authority and whose processing has not been completed.

- Knowing and handling matters when the authority restricts the issuance of a license or permit in an attempt to obtain some benefit, in which case it will resolve in conjunction with the Ethical Compliance and Anticorruption Department.

- Address issues when the authority acts outside its competence, or ask for requirements that have no legal basis.

This policy is part of Grupo Coppel´s Integrity Program, so Grupo Coppel´s shareholders, directors, employees and suppliers must report in good faith any conduct contrary to this policy through the available means.

No retaliation of any kind is permitted against those who report. Intimidating or persuading to avoid a report is a conduct contrary to the Code of Ethics and will be treated as such.